

# Registered Nurse

| Location:             |                                      |
|-----------------------|--------------------------------------|
| Service Type:         | Discharge to Assess                  |
| Responsible to:       | Clinical Hub Lead Nurse              |
| Accountable to:       | Head of Health, Quality and Clinical |
|                       | Governance                           |
| Appraisal Role Level: | Level Three                          |

#### Main Purpose

To work as part of an integrated team, which consists of Personal Nursing Assistant, Assessors and Occupational Therapist to deliver streamlined pathways, ensuring all patients receive person-centred high quality care.

To take the lead on comprehensive assessments, while ensuring the co-ordination of patient's needs are managed effectively supported by a structured care plan.

Being the named nurse to facilitate Hospital bedside assessment, communication with local authorities and families and ensuring the transition from Hospital to Home is organised and efficient.

### **Hilton Nursing Partners Values**

The post holder is required to uphold and model Hilton's values in everything they do.

- Communication How we communicate effectively with our partners.
- Respect How we show respect for our partners.
- Teamwork How we work within our teams, including internal and external partners.
- Quality How we ensure that we are working to a high standard.
- Partnership How we represent HNP and work with others to maintain high quality care.



Hilton Nursing Partners ensure they embed the "6c's" into daily practice, which is a set of values that underpin **Compassion in Practice**:

- Communication Communicating effectively to deliver high quality care.
- Care Caring for the wellbeing of your patients.
- Compassion Trying to understand how your patient may be feeling.
- Commitment Dedicated to do your best for your patients.
- **Competence** Making sure that you have the right skills and knowledge to care for your patients.
- Courage Making sure your patients are safe and trying new things to meet your patient's needs.

#### Main Responsibilities

- Assessment planning in hospital leading to holistic nursing care within the patient's own home.
- Development of care programmes in conjunction with the hospital and community multi-disciplinary team
- Assess and review patients care plan, in line with the needs of the patient as per Hilton's business and system process
- To work as an active member of HNP and to provide high quality nursing care.
- Manage and prioritise patients with complex needs
- Communicate effectively and efficiently any change in condition to ensure patients receive appropriate treatment as needed
- Carry out ongoing assessments in relation to the patients change of need
- Able to interpret and comply with professional codes and conduct and Company operational policies and procedures
- To support the Clinical Hub Lead Nurse in the supervision and mentorship of Personal Nursing Assistants
- Participate in team training, providing teaching to the other members, sharing knowledge and reflective learning where possible
- Receive and respond to requests for consultation / intervention from PNA's and all significant others i.e. client's, families and relevant professional's
- To be available on the phone to receive calls to be able to provide support where necessary
- Delegate safely, appropriately and supervises team members
- Ensure patients receive appropriate levels of nursing care and reduce their need for hospital re-admission
- Initiate gaining training to benefit self, patients in-line with company directives
- Taking a dynamic approach ensuring quality is monitored and continually improving, putting the patient first at all times
- Report immediately and appropriately any significant changes in health or social circumstances of the patients, as part of the monitoring process
- Comply with Manual Handling legislation when moving patients
- Undertake appropriate learning and development activities as required for the job role and maintain a record of all CPD
- Undertake planned training to carry out duties of the Registered Nurse Attend meetings and training with the team as required



- Provide flexible cover for colleagues in the event of annual leave or sickness as part of the HNP team
- Being respectful of individuals due to different cultures and beliefs
- Any other duty that is required

## **Communication and Partnership Working**

|          | Stakeholders                     |
|----------|----------------------------------|
| Internal | Personal Nursing Assistants      |
|          | Occupational Therapist           |
|          | Team Leaders                     |
|          | Regional Managers                |
|          | Senior Management                |
|          | Board Members                    |
|          | Discharge Co-ordinators          |
|          | Assessors                        |
|          | Training and Development Team    |
|          | Members                          |
|          | IT                               |
| External | NHS                              |
|          | Third Party Caring organisations |
|          | GP's                             |
|          | Family Members                   |
|          | District Nurses                  |
|          | Community Therapy Teams          |
|          | Pharmacists                      |
|          | Mental Health Practitioners      |
|          | Social Services                  |
|          | Hospice                          |
|          | Hot Meal Services                |
|          | Voluntary Sector                 |



## **Personal Specification**

|            | Essential  | Desirable   |
|------------|--|---|
| Experience | At least one year's experience of post qualification   | Evidence of facilitating learning in practice               |
|            | Recent experience in either the Health or Social Care Sector   | Evidence of on-going personal + professional development    |
|            | Delivery of evidence-based practice  | Previous experience of working within the community setting |
|            | Demonstrates patient focused approach  |   |
| Knowledge  | Previous experience of undertaking comprehensive Health and Social Care assessments  All elements of the NMC Code of |   |
|            | Conduct  |   |
|            | Understanding of current issues in nursing and how it fits within the current political climate                      |   |
|            | Understanding of the discharge process and working within a multidisciplinary team                                   |   |
| Skills     | Patient focused approach   |   |
|            | Competent IT skills  |   |
|            | Well-developed verbal & written communication skills   |   |
|            | Able to conduct and lead on crucial conversations  |   |
|            | Ability to develop working relationships with others   |   |
|            | Time management and organisational skills  |   |
|            | Good decision maker  |   |
|            | Ability to prioritise and work under pressure  |   |
|            | Able to use own initiative   |   |
|            | Innovative thinking  |   |



| Qualifications           | Adult or Mental Health Registered Nurse with a current NMC registration |
|--------------------------|---|
| Hilton Values<br>& Other | Being able to demonstrate Hilton's values  Own Transport                |